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Reporting to Students: Closing the Feedback Loop Where it Began

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Introducing the Concept

Feedback Loop
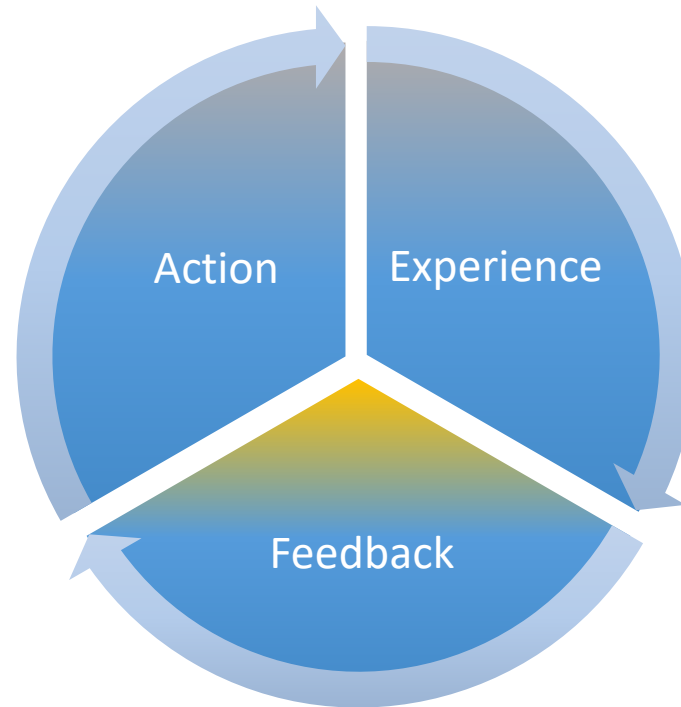
System that serves to improve a product/process based on ongoing user feedback

Closing the Feedback Loop

Closing the loop should end where it began: with the student

Making the Business Case

Untapped Opportunity

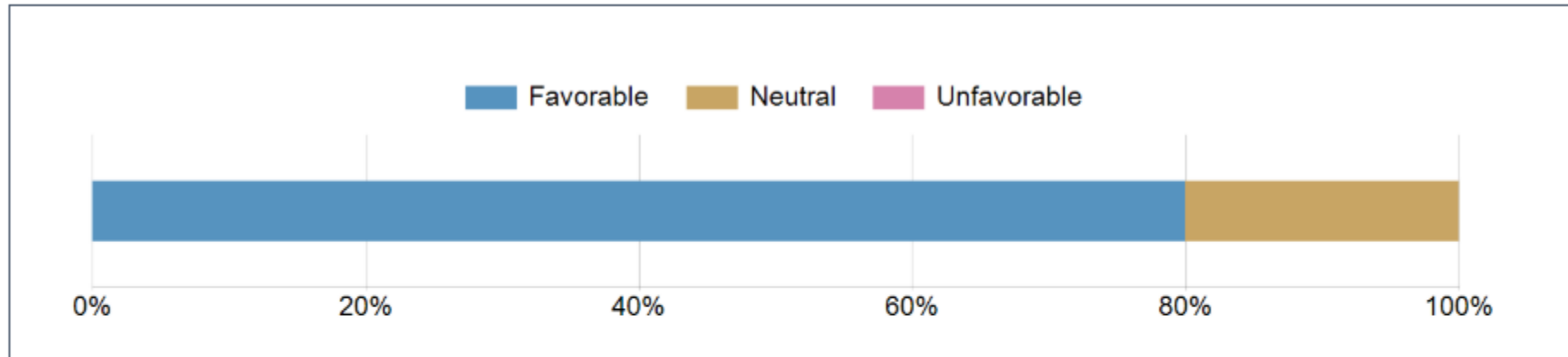Increase response rates for course/module evaluations

Student Engagement

Students as co-creators of teaching and learning experiences

Sharing the Data with Students

Generate Interest

Overall, the quality of my learning experience in this course was:

Options	Score	Count	Percentage
Excellent	5	2	40.00%
Very Good	4	2	40.00%
Good	3	1	20.00%
Fair	2	0	0.00%
Poor	1	0	0.00%

Share Actionable Insights

Summary of strengths / positive aspects identified in the student feedback.

| Comments |
|---|
| I'm pleased that you have enjoyed the module and found it an interesting topic. The guest lecturer seemed to have been very useful.

We had changed the group work aspect this year due to previous student feedback, and I'm particularly pleased that you enjoyed this aspect and found it useful to develop skills in this area.

I'm pleased that the discussion section in Moodle has been well used in this module and this was useful for the group work. |

Summary of areas of improvement identified in the student feedback.
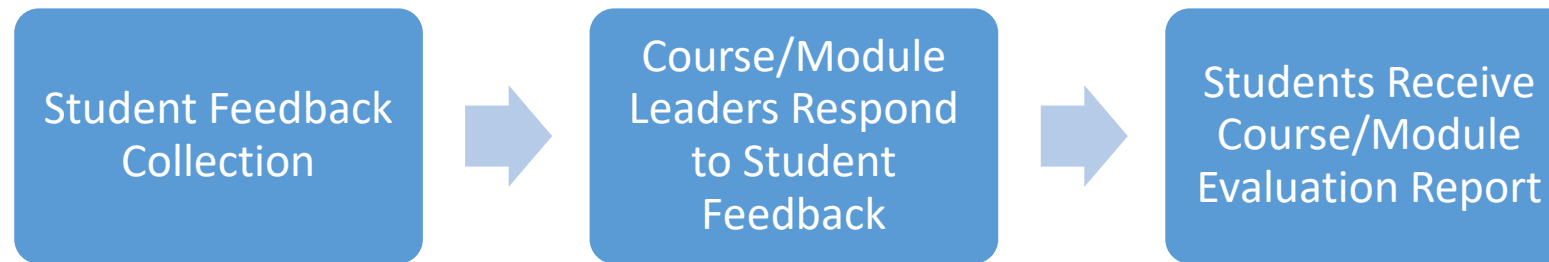
| Comments |
|---|
| You noted that the issues with the overhead projector at a couple of the sessions, which was obviously frustrating, and meant that Panopto didn't capture the slides. I've added the slides to Moodle so please do download those and there are a couple of other links I've added which are useful for that subject. The projector was fixed, but I know it was frustrating at the beginning of the module. |

Make the Report Fun
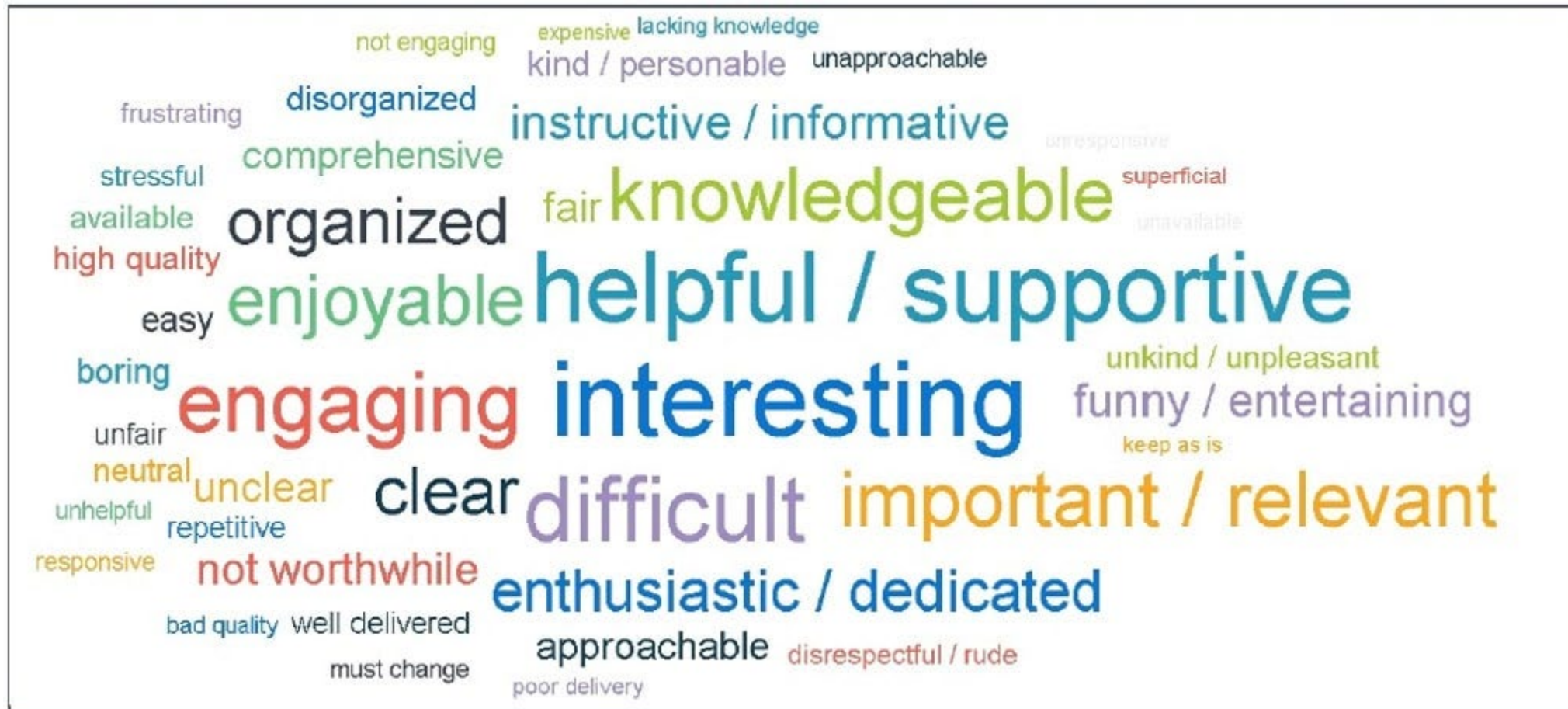
Closing the Feedback Loop in Blue

Sequential Process

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┌─────────────────┐      ┌─────────────────┐      ┌─────────────────┐
│                 │      │  Course/Module  │      │ Students Receive│
│ Student Feedback│  ⟶   │ Leaders Respond │  ⟶   │  Course/Module  │
│   Collection    │      │   to Student    │      │ Evaluation Report│
│                 │      │    Feedback     │      │                 │
└─────────────────┘      └─────────────────┘      └─────────────────┘
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If sequential process – using fixed dates – then one project will suffice
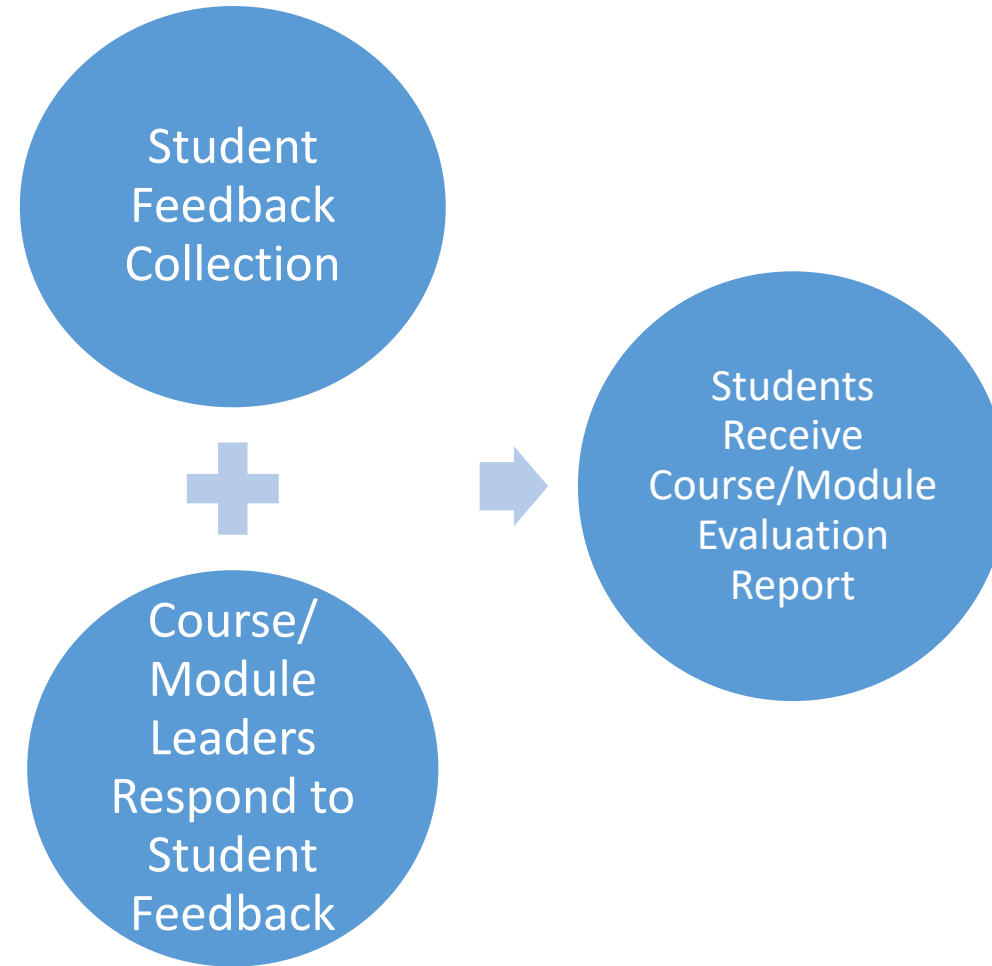
How to Setup Reports

Sequential process

Standard report

Parallel process

Requires project mapping

Bluenotes Group Related Webinar

"DIG for Victory" and "Make Do and Mend"

https://www.bluenotesgroup.com/dig-for-victory-make-do-and-mend/