

Reporting to Students: Closing the Feedback Loop Where it Began

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AGENDA

Introducing the Concept

Making the Business Case

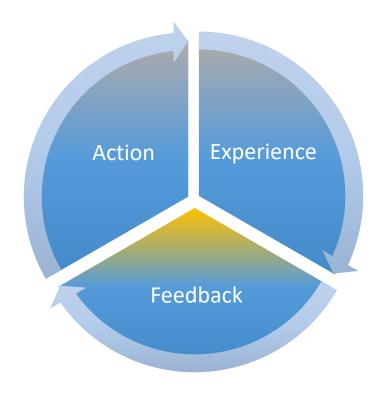
Sharing the Data with Students

Closing the Feedback Loop in Blue

Introducing the Concept



Feedback Loop



System that serves to improve a product/process based on ongoing user feedback



Closing the Feedback Loop



Closing the loop should end where it began: with the student

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Making the Business Case



Untapped Opportunity



Increase response rates for course/module evaluations



Student Engagement



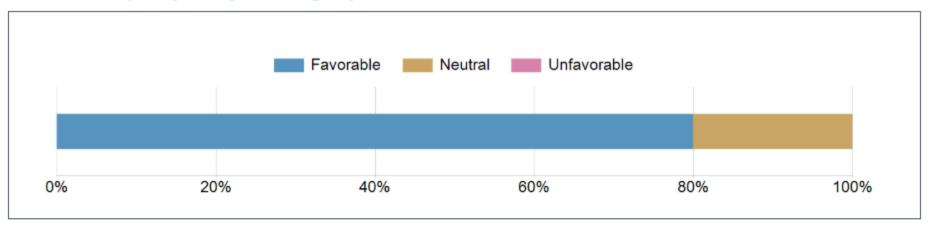
Students as co-creators of teaching and learning experiences

Sharing the Data with Students



Generate Interest

Overall, the quality of my learning experience in this course was:



Options	Score	Count	Percentage
Excellent	5	2	40.00%
Very Good	4	2	40.00%
Good	3	1	20.00%
Fair	2	0	0.00%
Poor	1	0	0.00%



Share Actionable Insights

Summary of strengths / positive aspects identified in the student feedback.

Comments

I'm pleased that you have enjoyed the module and found it an interesting topic. The guest lecturer seemed to have been very useful.

We had changed the group work aspect this year due to previous student feedback, and I'm particularly pleased that you enjoyed this aspect and found it useful to develop skills in this area.

I'm pleased that the discussion section in Moodle has been well used in this module and this was useful for the group work.

Summary of areas of improvement identified in the student feedback.

Comments

You noted that the issues with the overhead projector at a couple of the sessions, which was obviously frustrating, and meant that Panopto didn't capture the slides. I've added the slides to Moodle so please do download those and there are a couple of other links I've added which are useful for that subject. The projector was fixed, but I know it was frustrating at the beginning of the module.



Make the Report Fun

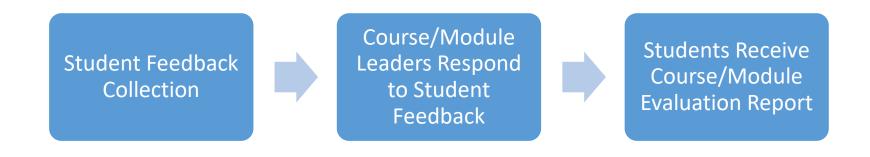
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expensive lacking knowledge
                not engaging
                         kind / personable unapproachable
             disorganized
    frustrating
                        instructive / informative
          comprehensive
   stressful
                          fair knowledgeable superficial
         organized
 available
 high quality
     easy enjoyable helpful / supportive
                                                       unkind / unpleasant
       engaging interesting funny / entertaining
  boring
  neutral unclear clear difficult important / relevant
      repetitive
        not worthwhile
responsive
                       enthusiastic / dedicated
      bad quality well delivered
                         approachable disrespectful / rude
               must change
                        poor delivery
```

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Closing the Feedback Loop in Blue



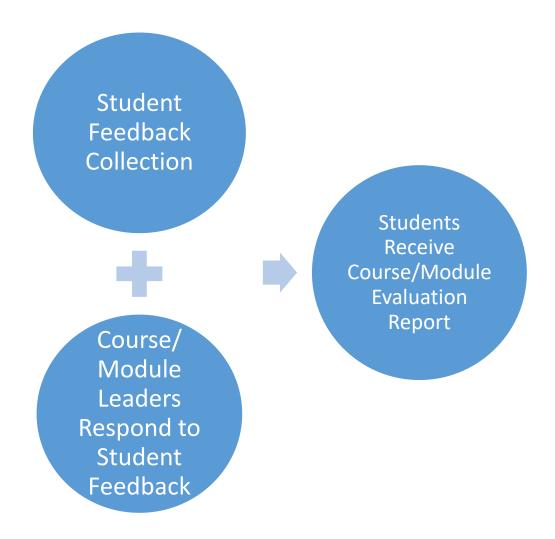
Sequential Process



If sequential process – using fixed dates – then one project will suffice



Parallel Process



If parallel process – using relative dates - then two projects are needed



How to Setup Reports

Sequential processStandard report



Parallel process
Requires project mapping





Bluenotes Group Related Webinar

"DIG for Victory" and "Make Do and Mend"

https://www.bluenotesgroup.com/dig-for-victory-make-do-and-mend/

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Demo