



Welcome to Blue 8:

What's New and What's Changing

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Blue 8 Webinars – 3 Presentations

- Webinar 1: Introduction to Blue 8: overview of user experience changes and new features to come, review of deprecated functions
- Webinar 2: In-depth review of changes to end user experience for Rater Selection and questionnaire Fill Out, and related interface changes for Blue Admins
- Webinar 3: Focus on Question Personalization and Subject Management interface changes





Agenda

- Overview of upcoming changes in Blue 8
 - User experience changes for end users and Blue Administrators
 - New functionality
- Deprecation / retirement of little-used functions
- Q&A





Better user experience for end users

New look and streamlined flow for:

- Questionnaires
- Rater selection (360 projects)
- Question Personalization (QP)
- Subject Management (SVM)





New look for questionnaires

- Mobile-first design with consistent look & feel for desktop
- Larger font and question layout
- Better visual cues for response selection(s)
- WCAG 2.1 accessibility compliant
- GDPR data security compliance (cookies on all web forms and other data protection measures)



Welcome Message

explorance.

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Sam Vargas (SV

English 🗸



Chemistry

Details

A part of our focus on improving the student experience at Your University we are seeking your feedback on the courses in which you are currently enrolled. We believe this feedback will help us better understand and address the issues facing students such as yourself.

Select the response which best reflects your experiences of the course. If you have no experience of a particular question please select 'Not Applicable' for that question. Please use the space provided at the end of the questionnaire if you wish to comment further about any aspect of this course. Because your feedback is important we may send reminders after a few days if we haven't received your reply.

If you are unable to complete the survey in one session, make sure to save your review by clicking the "SAVE" button. To resume a previously saved survey, return to your original email containing the link to your course feedback. If your session times out prior to submitting, please return to your original email

Start Now





New Thank You message options

- Include task list
- Optional completion certificate

Your responses have been submitted successfully!

Thank you for providing your feedback. As you know, we put feedback at the core of everything we do. We greatly appreciate you taking the time to complete this learning evaluation to better the experience for all future learners. Click continue to to return to the task list and complete any remaining learning evaluations.

▲ Download the certificate

| 02 WS1005-T | -I: Human Rights & Social Issues-T-I Ends on: 31 Jan 2020 | Continue |
|----------------|--|-----------|
| • In progress | | |
| 03 PY2106-C- | I: Human Development across the Lifespan-C-I | Continue |
| In progress | Ends on: 31 Jan 2020 | Continue |
| | | |
| 04 PY1102-T- | I: Exploring Psychology II-T-I | Start Now |
| • Open En | ds on: 31 Jan 2020 | StartNow |



Updated Question Personalization views

- Easier navigation with Table of Contents
- Onscreen cues for question selection thresholds
- Thresholds can be set globally for total selections allowed, or optionally set per level when using question themes or categories
- Question selections can be copied from project to project





Rater Selection changes for 360 Projects

- More intuitive to use
- Clearer visual cues about how many to invite per group
- Keeps count of number of invitations per person, to prevent overload of requests
- Locks access to names when maximum invitations have been reached – limits are set by Blue Admin





New Subject Management views

Provides central access to all allowed / assigned functions:

- Question Personalization forms
- Evaluation date controls
- Reports

New optional functions:

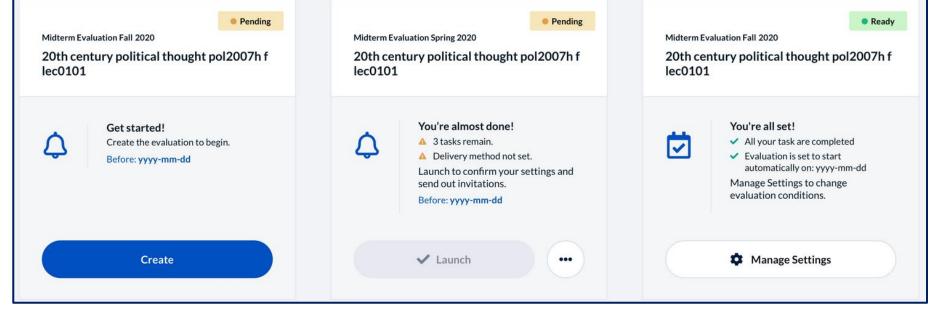
- Ability to create mid-term evaluations
- Provide QR code access to questionnaires





Optional Tile View

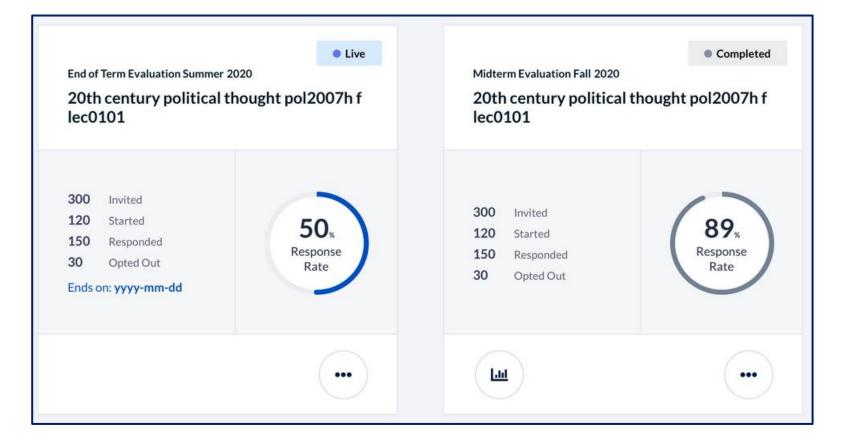
- Provides central view for all courses/subjects
- Shows status per course/subject
- Guides users through next available steps





Optional Tile View

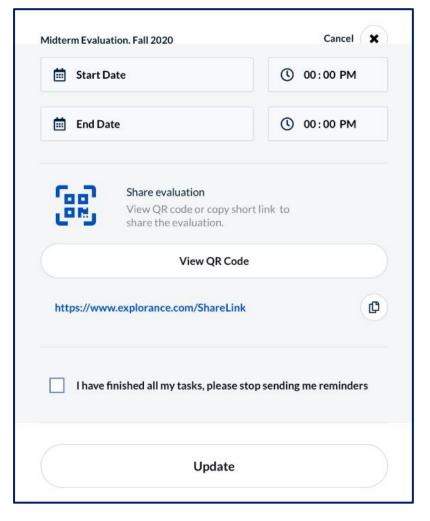
 Clearer tracking of response rate details





New Functionality

- Mid-term evaluation setup / controls
- QR code access to help boost response rates
- Central access to reports
- Additional options



| Reports for: Adv top-analytcl chm chm1103h-f-lec0101 | Close 🗶 |
|--|---------|
| Search | |
| End of Term Evaluation Summer 2020 Adv database management sys Spring 2019 | • |
| End of Term Evaluation Summer 2020 Adv database management sys Spring 2019 | • |
| End of Term Evaluation Summer 2020 Adv database management sys Spring 2019 | • |
| End of Term Evaluation Summer 2020 Adv database management sys Spring 2019 | • |





Interface changes for Blue Admins

- Reorganization & consolidation of settings in Admin console, notably in Tasks screen
- Reorganized configuration of evaluation/survey schedules and notifications
- Task changes designed to help centralize projects when working with multiple schedules and different notification requirements
- Visual cues and better labelling of functions to help guide administrators with setup





Task Screen Reorganization

| Info | Questionnaire | Definition | Subjects | Members | Triggers | Access | Tasks | Language | Publis | h |
|---------------------------------------|-----------------------------------|---------------|---------------------|-----------------|----------|--------|-------|-----------|----------|---------|
| Task configuration Centralized emails | | | | | | | | | | |
| Select a | Select and configure project task | | | | | | | | | |
| Enable | Task type | | Schedule dates | | | | | | Actions | |
| ● No | Subject managemen | t | | | | | C | Configure | Schedule | Preview |
| ● No | Rater selection | | | | | | C | Configure | Schedule | Preview |
| ● No | Rater selection signing | | | | | | C | Configure | Schedule | Preview |
| ● No | Question personalization | | | | | | C | Configure | Schedule | Preview |
| Yes | Question personaliz | ation signing | 2 schedules configu | red | | | C | Configure | Schedule | Preview |
| Yes | Fillout | | Start: 06/14/2020 | End: 10/23/2020 | | | C | Configure | Schedule | Preview |



Fill Out Task Changes

- Welcome & Thank You message sections moved to FO Task screens
- Allow for custom look & feel
- Option to display task list in Thank You message screen: easier access to remaining surveys
- Option to include completion certificate

| ask title | • |
|-------------------------------------|---------|
| Default message | |
| Velcome page | |
| Include welcome page | |
| Welcome message | |
| Default message | |
| Include background image (1440x310) | |
| Upload | |
| ummary Page | |
| Display Summary Page in Fillout | |
| Display a shortcut to Summary page | |
| hank you message | © — — — |
| Default message | |
| | |



Support for multiple schedules

- Supports different evaluation periods and message content per schedule
- Can copy and reuse schedule settings
- Applies first schedule that meets all conditions, so nonstandard schedules should be placed at beginning of list

| G | eneral | Schedule | Centralized Emails | | | | |
|---|----------|-------------------------------------|-------------------------------------|--------|---------------|------------------|--------------------|
| Ş | Schedı | ule Configuratio | n | | | | ⊗ |
| | | ule List I use the first scheduk | e that meets all of the conditions. | Move t | o position | Go | ∑ * |
| I | Results: | 2 of 2 Items | | | | | |
| | Index | | Title | | Notifications | Condition | Configure schedule |
| | 1 | Engineering Department | | | - All | Condition | Configure schedule |
| | 2 | Standard Schedule | | | | <u>Condition</u> | Configure schedule |



Conditional Schedules – all task types

Create unique schedules based on conditional rules:

learning webinar

- Primary or Secondary Subject data
- Date range filter for Dynamic Days configuration

| General | Schedule | Centralized Emails | | | | |
|-------------------|---|--------------------|--------------|-------------|--|--|
| Conditior | n Settings | | | | | |
| Select condit | | | | | | |
| Selection List | | | | | | |
| Dept | Contains | Engineering | | | | |
| Name | ✓ Contains | ; × |) | | | |
| Name | Contains | • | Filter Clear | | | |
| [Dept] contains ' | Engineering' | | | | | |
| Results: 1 - 10 |) of 10 Item(s) | | | | | |
| | | <u>Name</u> | | <u>Dept</u> | | |
| ⊻ 401917 Geon | ✓ 401917 Geomatics Measurement Techniques | | | | | |
| ¥01918 Geon | 401918 Geomatics Measurement Techniques | | | | | |
| 💌 401921 Munic | ✓ 401921 Municipal Planning and Engineering | | | | | |
| 🗵 401923 Munic | 401923 Municipal Planning and Engineering Civil Engineering | | | | | |



Message controls per schedule

- Supports different messaging needs per subject group (schedule)
- Set up to 5 reminders per schedule item
- Optional Completion
 notification

| Schedule Configuration | ۲ |
|--|---|
| Schedule name | |
| Fill Out Turn off all email notifications | |
| Turn off all SMS notifications | |
| Start Date Invitation Notifications | 0 |
| Based on Set date and time Fixed time 2020/10/29 11:03 | |
| Fixed time 2020/10/29 11:03 | |
| Define end date Completion Notifications | 0 |
| Based on Set date and time | |
| Fixed time v 2020/11/14 11:03 | |
| | |
| Set reminders Add Reminder (0/5) | |





New Features / Task Settings

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Fillout Completion Certificates

Include custom completion or attendance certificates when needed

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Self-enrollment and QR code access

Additional functions can be used to help boost response rates:

- QR code access to survey / evaluation forms
 - Code generation available in new Subject Management views
 - $\circ~$ Provides easier access to forms with mobile devices
- Self-enrollment option added to the Fillout task > Advanced settings
 - May be used for corporate event surveys, conferences, other surveys needing voluntary involvement
 - Users can self-enroll from the task list & choose items from dropdown list
 - \circ Used with private surveys that require authentication





Deprecated / retired functions



* explorance.

Features no longer supported in Blue 8

- Subject Fill Out / External triggers: SFO permissions, tasks and external trigger links removed from Admin console
- Test feature: results of Test projects should be backed up prior to Blue 8 upgrade
- Definitions: Multiple Primary and Multiple Secondary User Roles removed
- Themes: removed CSS custom theme support for questionnaires; built-in theme options will apply to reports only





What's next / Resources

- Blue 8 Product Notice
- Webinars 2 & 3 early in New Year to review changes in depth





Questions?

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Thank You!

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