Blue 9: Next Generation Feedback Analytics Platform

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20 years of Explorance ♡

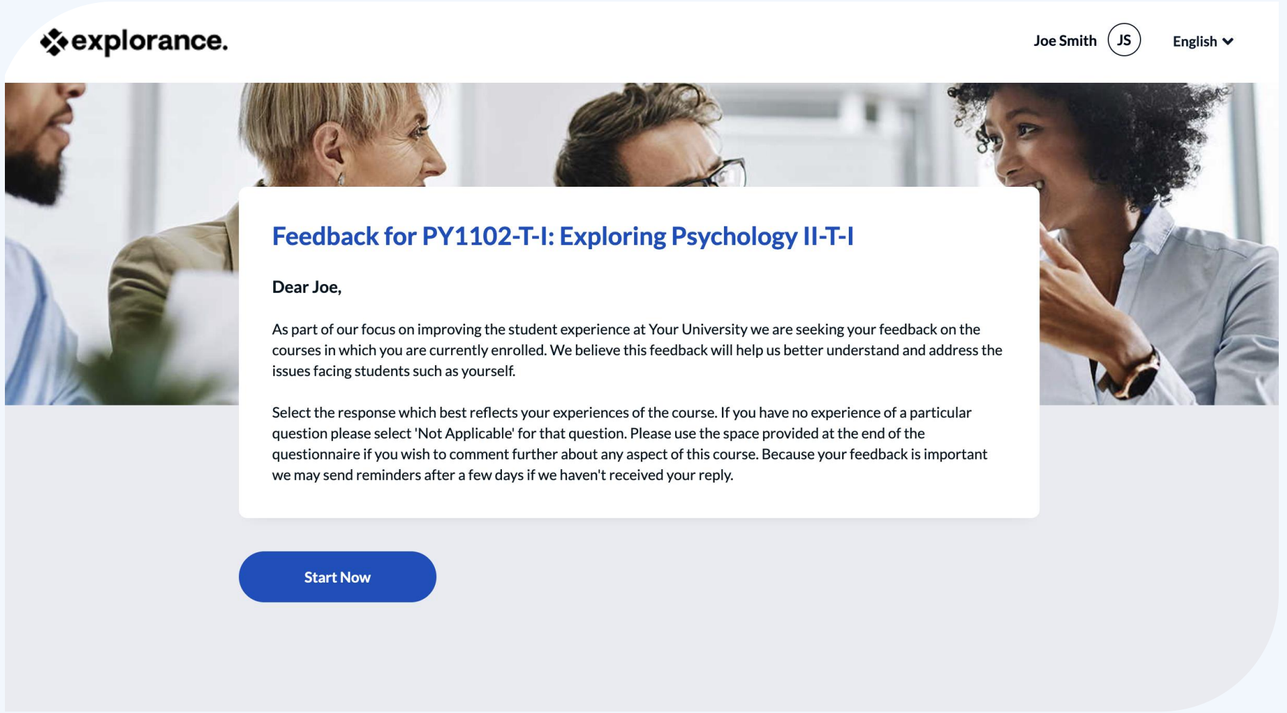
20 years of Community ♡

Explorance Blue

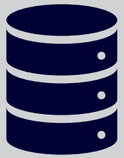
Feedback Analytics Platform

Supports your most important feedback processes for Student Success and Institutional Effectiveness, and more.

- Course Evaluations
- Satisfaction Surveys
- Midterm Surveys
- Alumni Surveys
- 360 feedback
- And more



Explorance Blue for…



Data

System & People Silos

Automation / Delegation

Tasks & Distribution

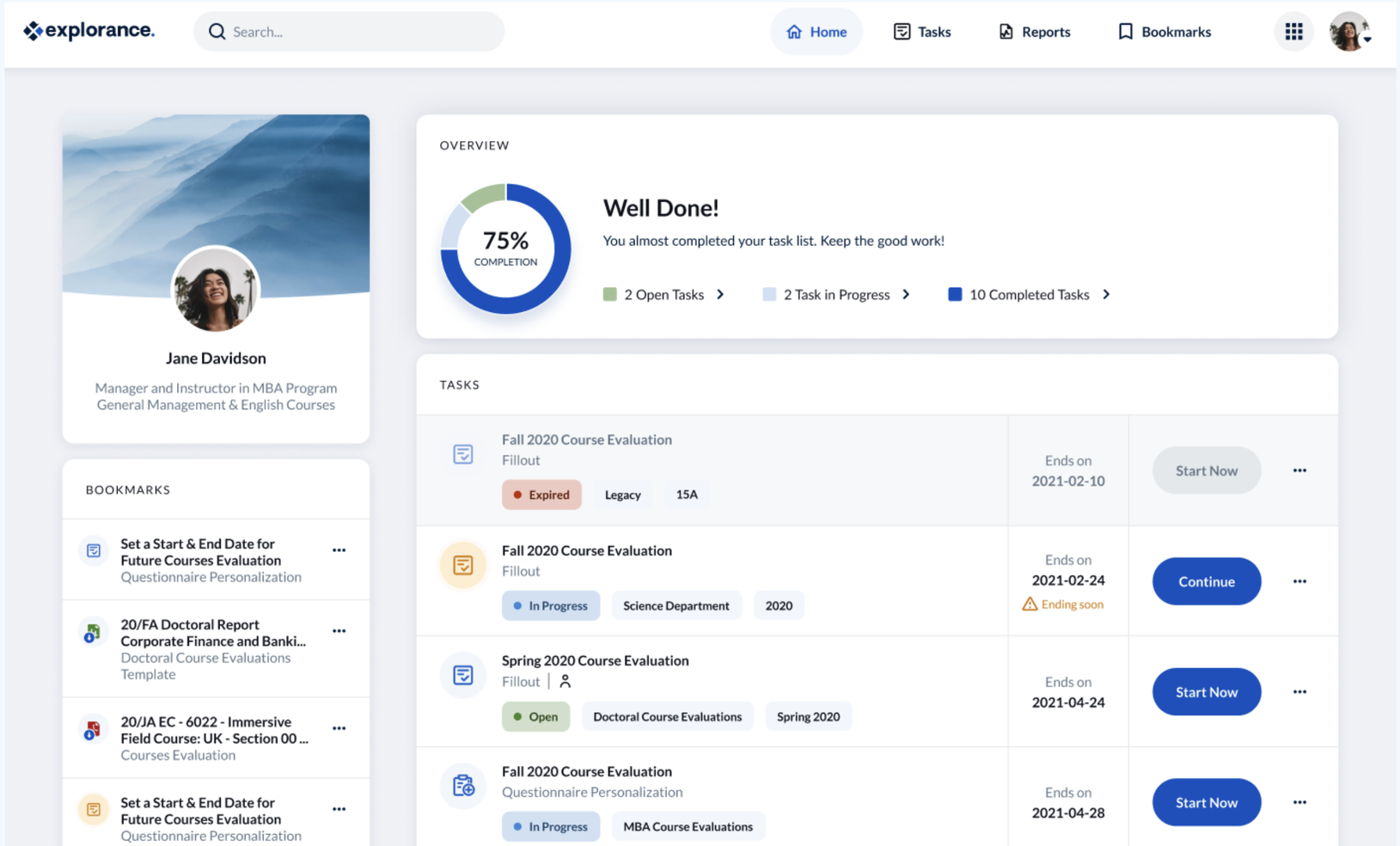
Analytics

Reports & Dashboards

Our North Star

“Next Generation Feedback Analytics Platform”

Blue 9



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Blue 9

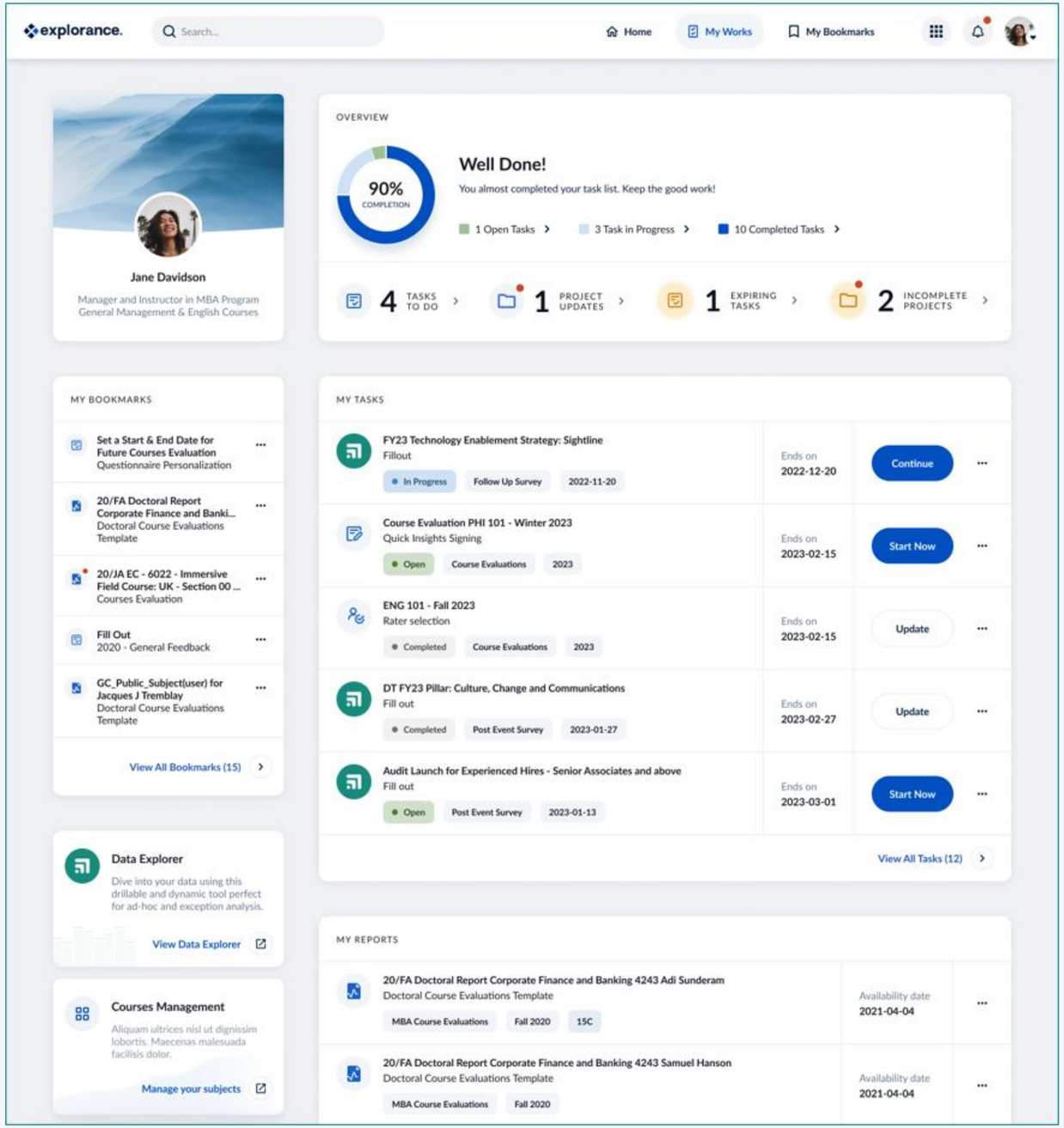
1 - Creates a Safe Space for Feedback

2 - Expanded Authentication Capabilities

3 - Enables Personalized Experiences

4 - Identifies the Moments That Matter

5 - Commitment to Interoperability

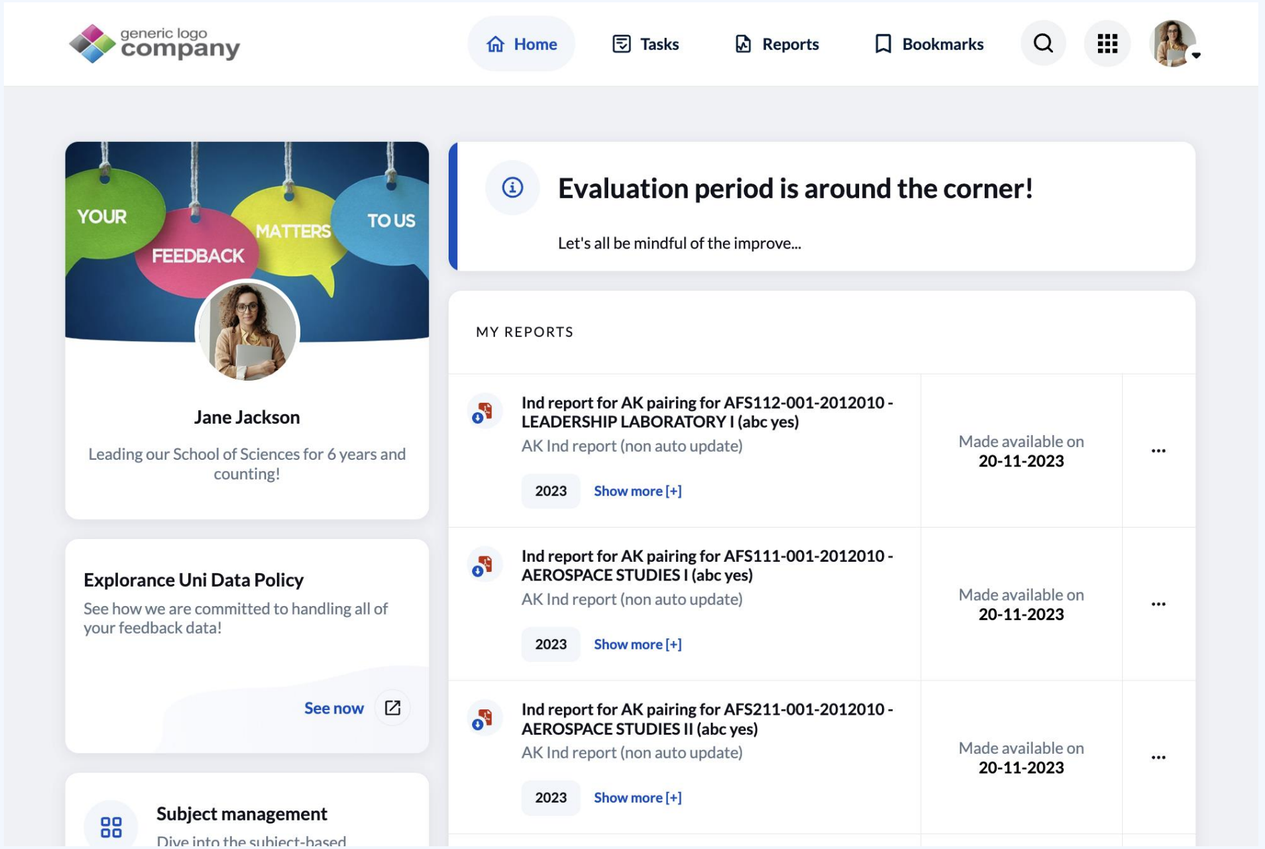


A Safe Space for Feedback

Key Highlights

Highlight your brand

- Background image
- Logos
- Fav Icon
- Advisory message
- Custom Launchers
  - Links to additional resources
- Global Session across applications



Expanded Authentication

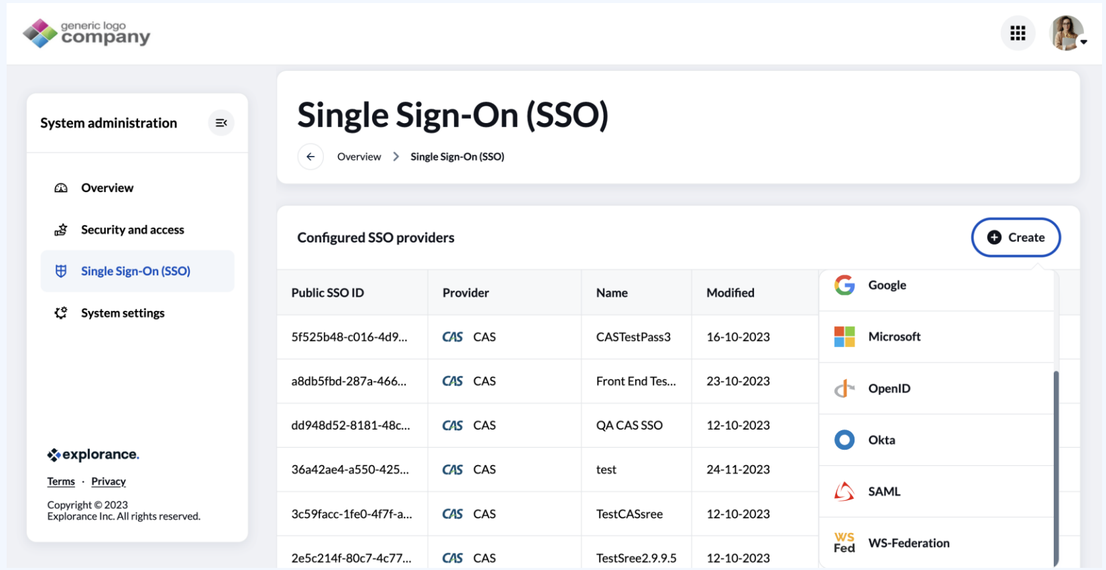
Key Highlights

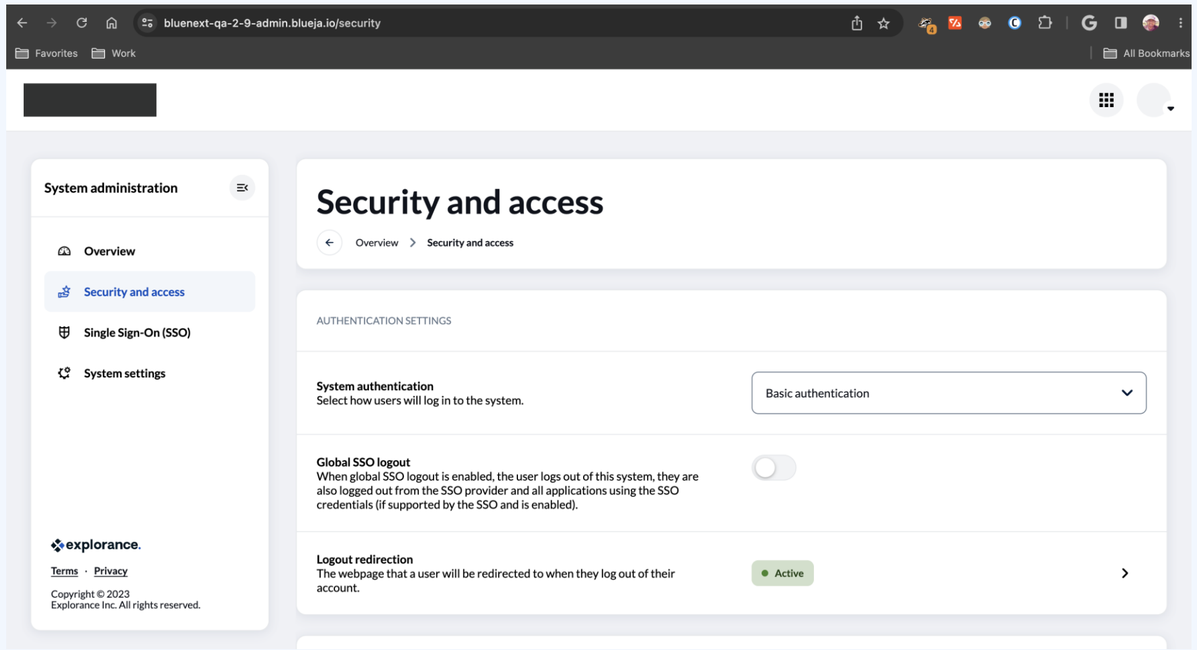
Expanded SSO Support

- Delegated configuration
- Expanded SSO support (SAML 2.0, Okta, CAS, WS-Federation, OpenID, Google, Microsoft, and Facebook)
  - Muti-Domain support

Robust Explorance Authentication

- Email 2 Factor-Authentication
- Password Policies
  - Durations
  - History
  - Prohibited words
  - Account lockouts





Central User.

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Personalized Experiences

Key Highlights

My Profile

- Display name
- Profile picture
- Custom Intro text

Advanced filtering and access

- User defined filters
- Categories, Sub-cat, Tags
- Personal Bookmarks

My space for everything feedback.

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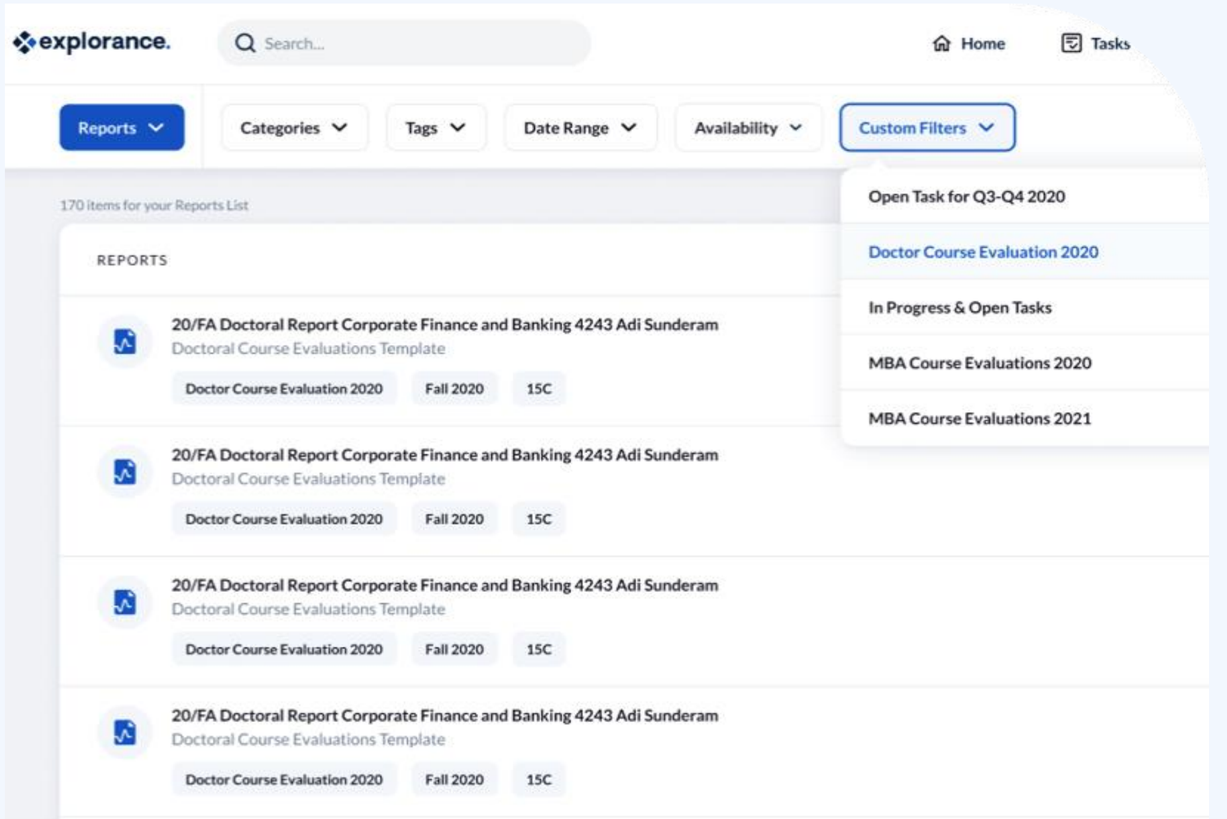

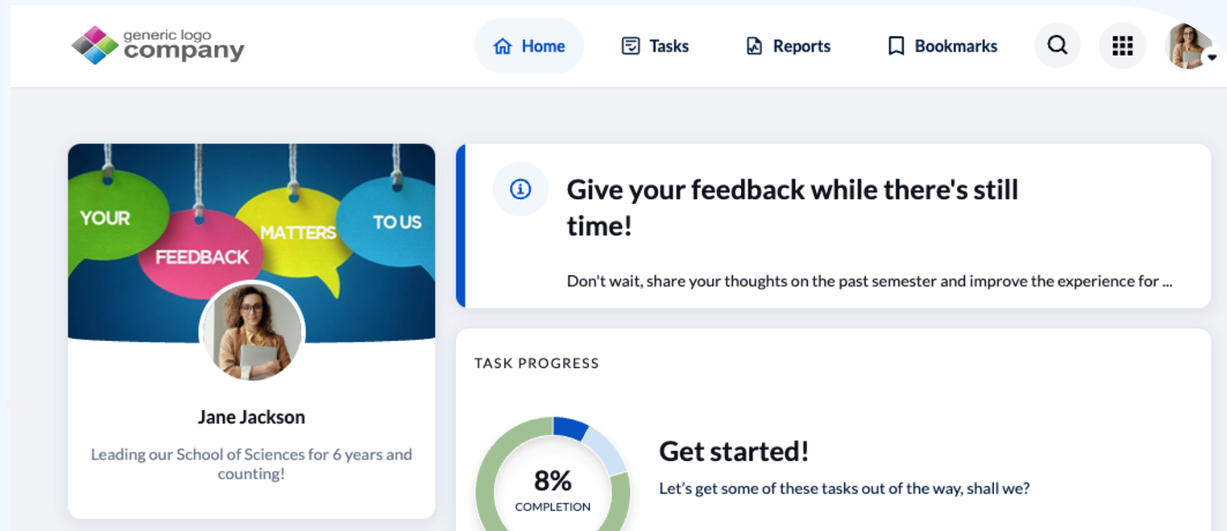

Identifies Moments that Matter

Key Highlights

Emphasize Tasks or Reports

- Progress widget
  - Customizable milestones
- *Expiring Soon* flag
- Customizable Home layout
- User-defined Filtering

Response Rate Drivers.

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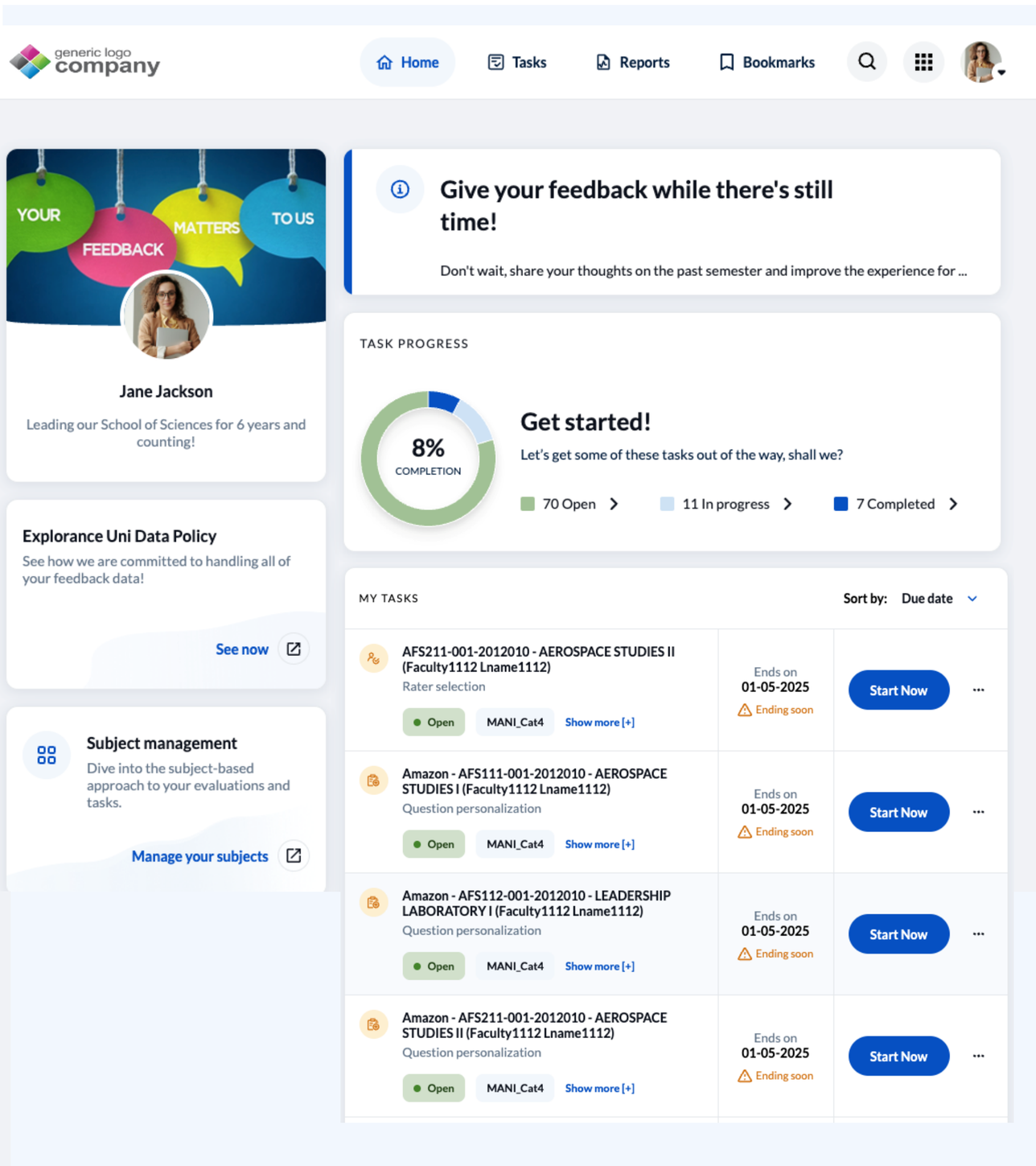

Commitment to Interoperability

Key Highlights

Meet users in their day-to-day flows

- RESTful APIs
- Interconnected experiences
  - Portals
  - Home
  - Desktop / Mobile

Natural flows.

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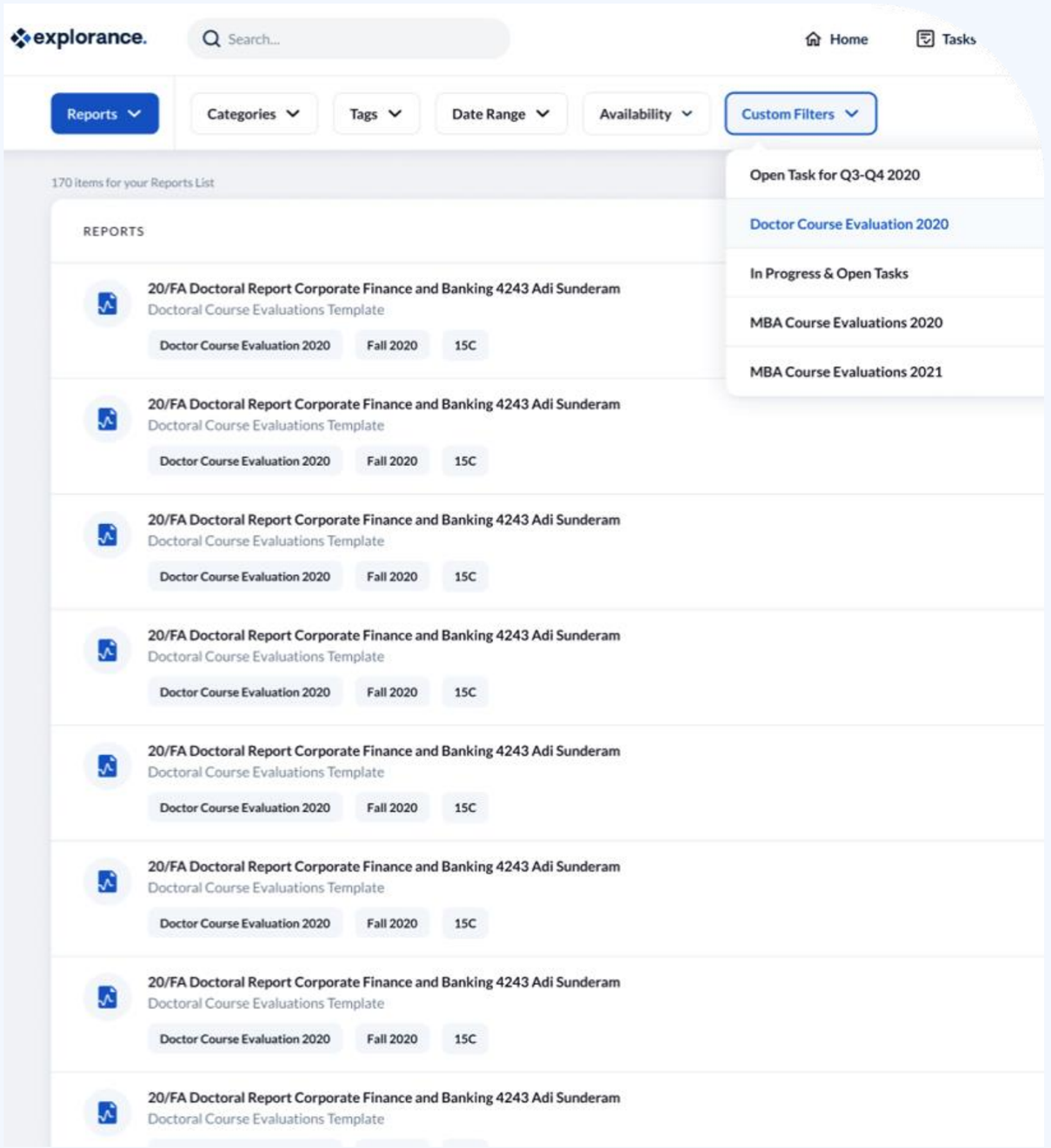


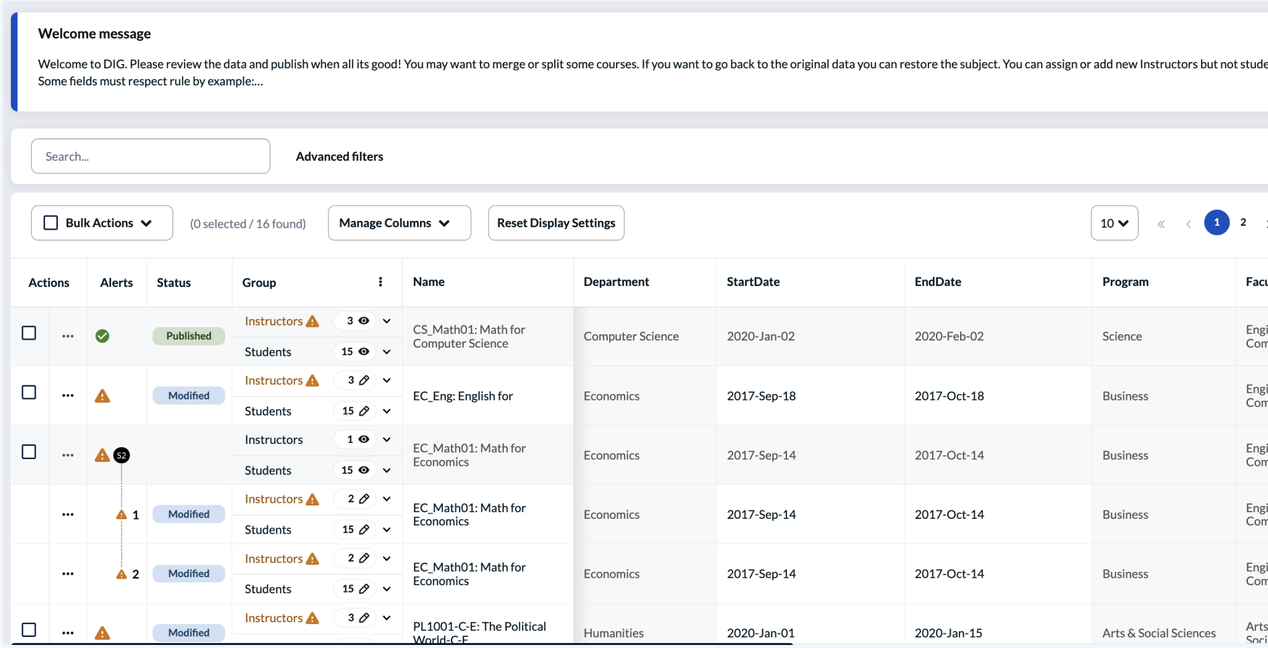
Around the corner

DIG

Key Highlights

DIG allows organizations to augment, validate and add data that may not exist in any systems.

- Refined UI
- In-line editing
- New view/assign/add experience
  - Customizable labels for roles
- New split/merge views
- Ability to Modify after Publish
- Status column
- Customizable sticky columns
- Single User Datasource support
- Performance improvements



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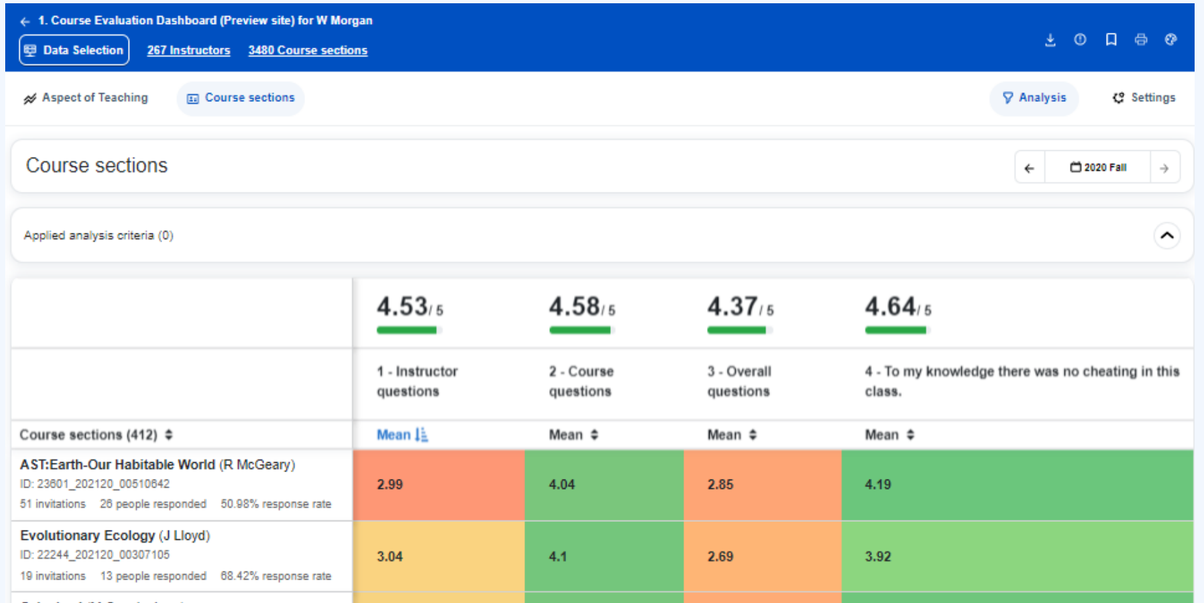
Dashboard 4.1

Key Highlights

New capability for insight discovery and comparison capability beyond regular norms.

- Scatter plot chart
- Heatmap
  - Custom color coding
- NPS Support
- Pre-calculated Percentiles
- Chart Zoom out/in
- Listing view - Export to CSV
- Usage tracking



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Blue 9 Resources

Welcome to Blue 9

See everything that’s new in Blue 9. All the features and capabilities centralized in one place and in more detail.

Click here

Transition: Blue 8 to 9

This will guide you through the changes to expect and covers important items to plan & prepare for when upgrading to Blue 9.

Click here

Blue 9 Resources

Upcoming Webinar

Discover How the Community Sharing Sandbox Can Help You Best Use Blue

Click here to learn more and register

Community Discussion Forum

Webinar and Conference Discussion

Click here to access the discussion forum

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Feedback For The Brave

Where Feedback Analytics Meets AI

Le Westin Montréal June 25-28, 2024

Register for the Conference Now

Thank You!

Questions?