

MLY 3.4 - Upcoming Release Overview

Feature Highlights, Strategy, and Client Benefits

❖ Agenda

01

Features

03

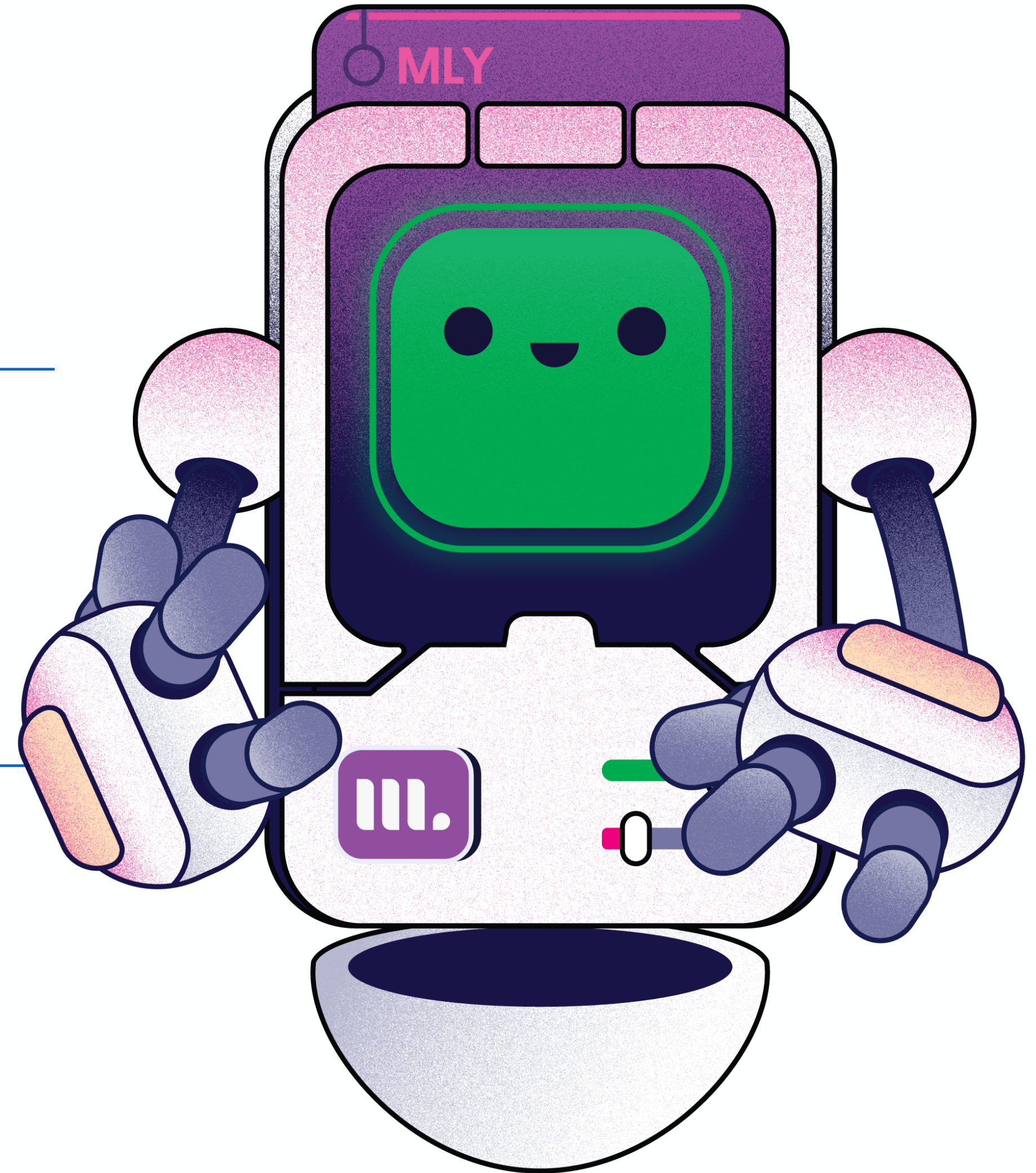
Release Timeline

02

Pricing

04

Contacts



❖ Key Features Overview

- **Sharing Content Selection**
- **Confidentiality Threshold**
- **Default Global Custom Models**
- **Redaction Request Reviewer Note**
- **Redaction Request Export**
- **Analysis Summary Evolution**

❖ Sharing Content Selection

Why?

Sharing Content Selection gives organizations the flexibility to create audience-specific analysis experiences. Instead of sharing a one-size-fits-all view, users can define exactly which questions and insights are shared, allowing each audience to focus on the information that matters most to them.

Whether sharing results with managers, instructors, executives, or external stakeholders, organizations can tailor the content to each use case while maintaining consistency and control. This enables more relevant conversations, increases confidence in sharing, and encourages wider adoption of analytics across the organization.



❖ Sharing Content Selection

What?

Select which analyzed questions are included in the shared view, controlling exactly what content is accessible to recipients.

Choose which types of results are visible in the shared experience (e.g., alerts, polarity, recommendations, topic sentiments, topic recommendations).

Combine content selections with existing data and demographic filters to precisely shape the shared experience for the intended audience.

Apply the configuration consistently to all recipients, ensuring that only the selected content is visible and explorable.

The screenshot shows the 'New Sharing' configuration page in the Explorance application. The page is titled 'New Sharing' and has a 'Reset sharing' link. Below the title, there is a 'Name' field with the value 'New Sharing 01'. A progress bar indicates four steps: 1. User selection, 2. Content and access (current step), 3. Data and privacy, and 4. Redaction settings. The 'Permissions' section shows a dropdown menu set to 'View only'. Below this is a 'Welcome message' text area containing the text 'Welcome to the Company Dashboard and Department Feedback.' The 'Access Control' section is titled 'Give access to your users by selecting pages and insights'. It features three toggle switches: 'Sentiments' (on), 'Recommendations' (off), and 'Alerts' (on). Below these are several rows of content selection options, each with checkboxes and status indicators (green checkmarks or red X's) for the three categories. The rows are: Summary, Overview, Topic Explorer, Comment Explorer, Allow user to export data, Allow user to pin comments, Widgets, and Redaction Workspace. At the bottom, there are buttons for 'Back to sharing list', 'Previous', 'Preview', and 'Next'.

	Sentiments	Recommendations	Alerts
☒ Summary	✓	×	✓
☒ Overview	✓	×	✓
☒ Topic Explorer	✓	×	✓
☒ Comment Explorer	✓	×	✓
☒ Allow user to export data			
☒ Allow user to pin comments			
☐ Widgets	×	×	×
☒ Redaction Workspace	✓	×	✓

❖ Confidentiality Threshold

Why?

Confidentiality Threshold provides organizations with the confidence to share insights across teams without compromising respondent privacy. Rather than restricting access to analyses, it ensures that results are only displayed when sufficient responses exist to protect individual anonymity.

By combining strong privacy safeguards with flexible sharing, the feature enables organizations to expand access to insights, foster data-driven decision making, and maintain trust in the analytics process.



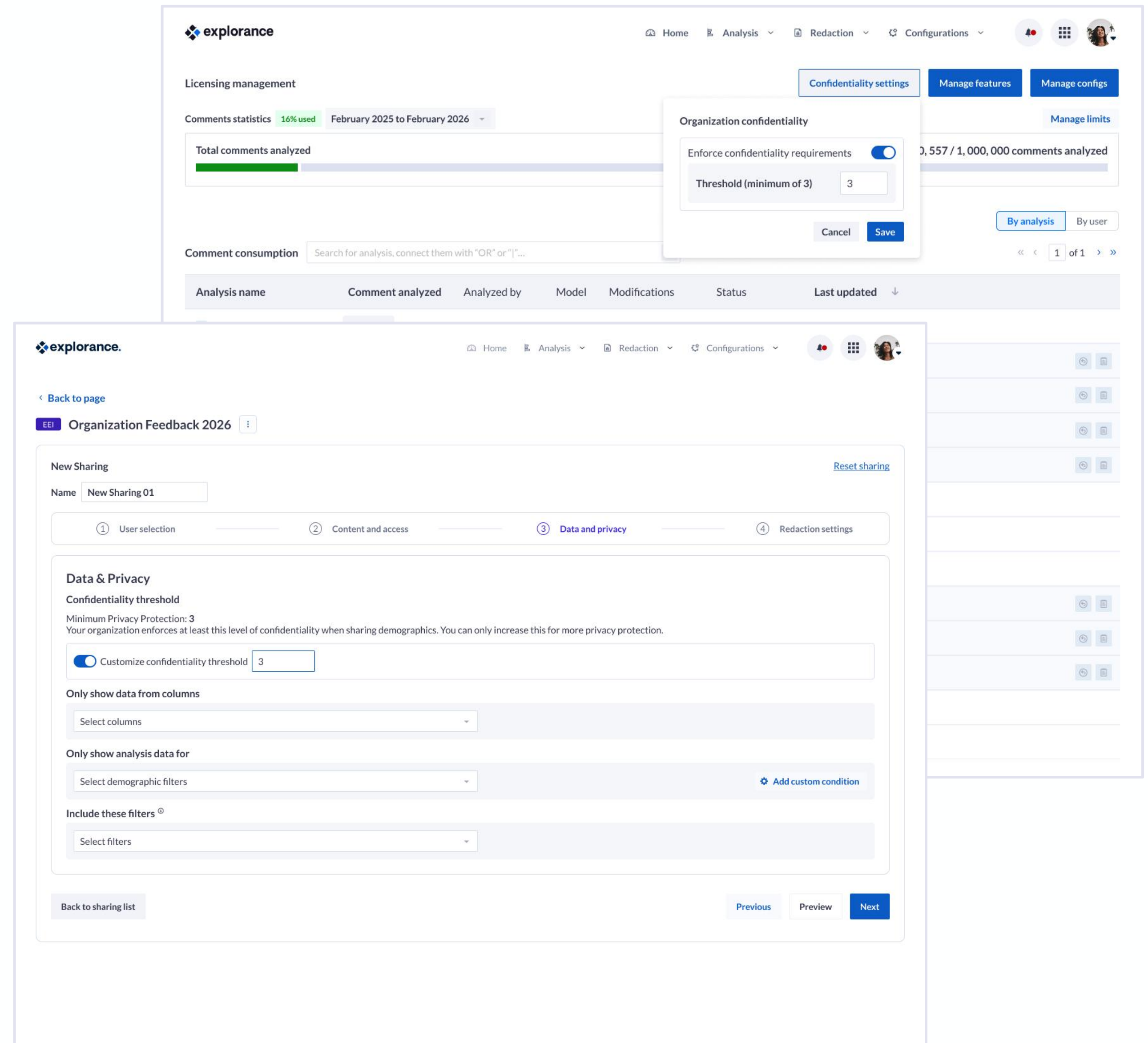
Confidentiality Threshold

What?

Define a minimum threshold for the number of respondents required to display data within a shared analysis.

Apply this threshold to demographic filters dynamically, hiding results that fall below the minimum and preventing re-identification risks.

Enforce an organization-wide threshold through client administration, ensuring consistent privacy standards across all shared analyses.



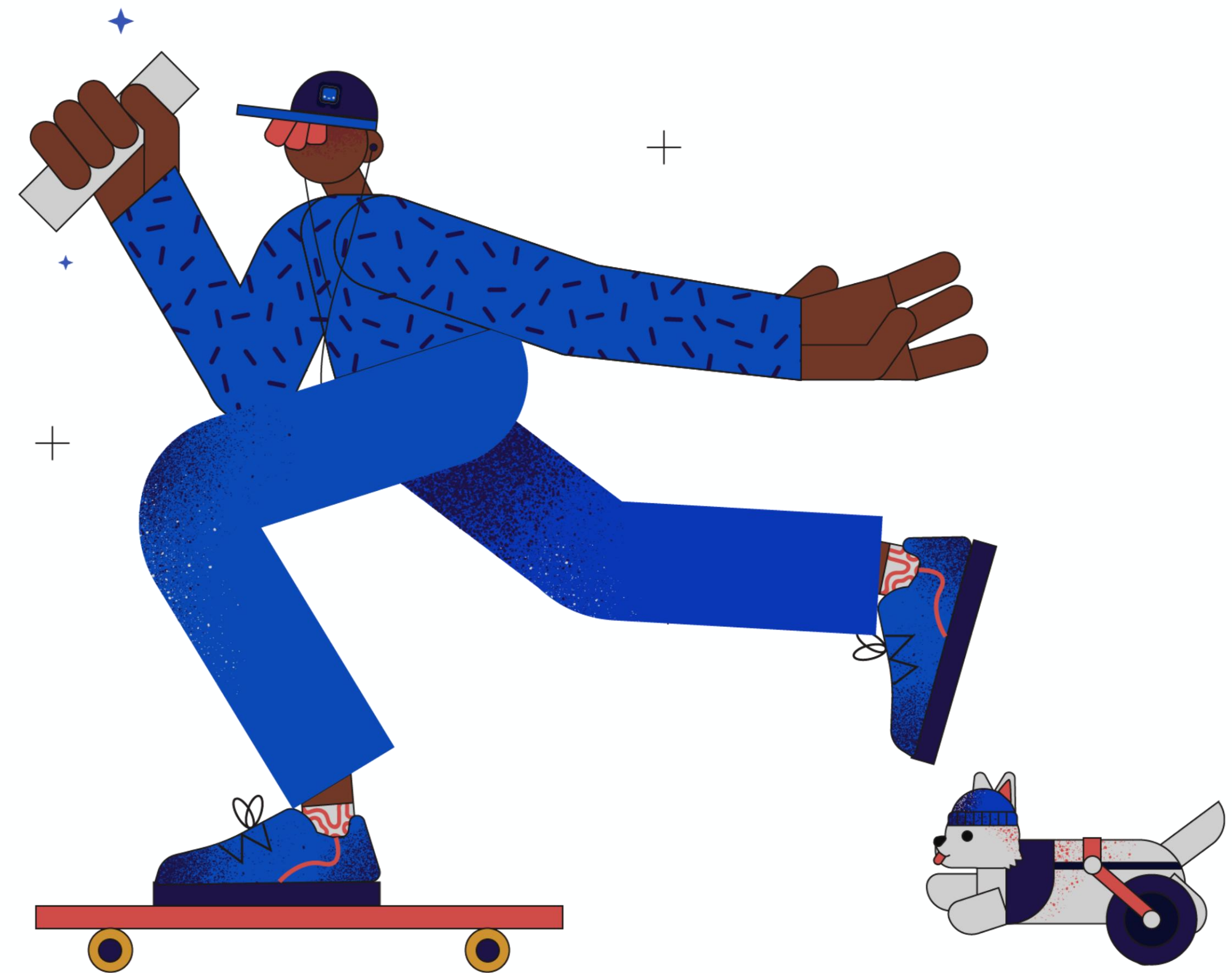
The image displays two screenshots of the Explorance web application interface. The top screenshot shows the 'Confidentiality settings' modal, which allows users to enforce confidentiality requirements and set a threshold (minimum of 3). The bottom screenshot shows the 'New Sharing' configuration page, specifically the 'Data & Privacy' section, where the 'Confidentiality threshold' is set to 3. The interface includes navigation menus, a sidebar, and a main content area with various settings and filters.

❖ Default Global Custom Models

Why?

Default Global Custom Models make it easy for organizations to deploy and manage standardized analytical frameworks at scale. Instead of configuring models individually, administrators can enable approved models that become instantly available across the platform.

This centralized approach promotes consistency, reduces administrative effort, simplifies onboarding, and ensures users can immediately benefit from organization-wide best practices, helping teams focus on generating insights rather than configuring their environment.



Default Global Custom Models

What?

Introduce support for default global custom models delivered directly with MLY, starting with the NSS model.

Allow SuperAdmins to enable or disable default models through Configuration > Licenses > Manage Features > Custom Models.

Ensure analyses using a deactivated model automatically fall back to the base model, maintaining a consistent and uninterrupted experience.

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HomeAnalysisRedactionConfigurations

Customized analyses

Search...

Total of 7 custom models

Create custom model

Name	Environment	Source analysis	Type	Created	Updated
NSS Default model	Dev	SEI Student Experience Insights	System	-	-
NSS Default model	Prod	SEI Student Experience Insights	System	-	-

Licensing management

Comments statistics16% usedFebruary 2025 to February 2026

Total comments analyzed

Comment consumption

Search for analysis, connect them with "OR" or "I"...

Analysis name	Comment analyzed	Analyzed by	Model	Modifications		
Organization Feedbac...	120,033					
	29,847	John Smith	EEI	Import more		
	31,220	John Smith	EEI	Re-import		
	28,408	Jamil Summers	EEI	Replace		
	30,558	Hugh Price	EEI	Analyzed		
Conference learning	234					
Employee Survey	4,280			April 14, 2025		
Student Feedback	10			April 9, 2025		
	7	John Smith	SEI	Importe more, e...	Completed	March 18, 2025
	0	John Smith	SEI	Import more	Failed	March 18, 2025
	3	John Smith	SEI	Analyzed	Completed	March 18, 2025
New file	0					March 29, 2025
Total	160,557					

Confidentiality settings

Manage features

Manage configs

Feature management

LLM

Multilingual analysis

English

French

Arabic

Japanese

German

UI Language

English

French

Redaction

Blue Webhook

Add NSS custom model default to SEI model

Cancel

Save

❖ Redaction Request Reviewer Note

Why?

Redaction Request Reviewer Notes foster a more transparent and collaborative moderation process by enabling reviewers to share context behind their decisions. Instead of simply receiving an approval or rejection, requestors gain meaningful feedback that helps them understand the outcome and determine the appropriate next steps.

By combining reviewer notes with timely notifications, the feature streamlines communication, reduces unnecessary back-and-forth, and creates a more efficient and trusted redaction workflow for everyone involved.



❖ Redaction Request Reviewer Note

What?

Allow analysis owners and admins to optionally attach a note explaining the reason for their decision when reviewing a redaction request.

Display the reviewer note to the requestor on the “My redaction requests” page, visible inline on each request.

Trigger an in-app notification when a redaction request is approved or rejected, linking directly to the requestor’s “My redaction requests” page.

Optionally notify the requestor by email with the reviewer’s decision and a CTA, if a valid email address exists in their user demographics.

❖ Redaction Request Export

Why?

Redaction request approvers already benefit from effective search, sorting, filtering, and navigation capabilities to review and manage requests within MLY. Adding CSV export extends the value of these existing capabilities by enabling administrators to use the selected data for broader reporting and analysis.

This provides a seamless connection between the redaction review workflow in MLY and the organization's reporting and trend-analysis needs, such as tracking request volumes by status, submitter, or time period.



Redaction Request Export

What?

Export redaction requests to CSV directly from the Redaction Requests page.

Apply the search, status filter, and sorting currently active on the page — pagination never limits what gets exported.

Include all available redaction requests automatically when no search or filter is applied.

Access the generated file from the user’s Exports list, where it can be downloaded or deleted like any other export.

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Get startedAnalysis listRedactionResourcesAdmin

Exported files

Search files...

24 files

<<1of1>>

Export name	Export type	Status	Date generated ↓	
SAMPLE_Commentaires_en_EN-GER-ARAB-FR-JA...	Analysis	Ready	8/21/2026	...
redactionRequests_Export1	Redaction request	Ready	8/10/2026	...
ESComments_100_comments__01_ESComments,...	Analysis	Ready	4/17/2026	...
all_data_gov_alert_without_qa_gpt_formatted_subs...	Analysis	Ready	4/14/2026	...
__01_AESComments_100_comments_Export7	Analysis	Ready	4/13/2026	...

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Get startedAnalysis listRedactionResourcesAdmin

All redaction requests

Search...

855 requests

Export CSV file

Filter by status

☐ From analysis	Submitted by	Original comment	Redacted comment	
☐ Comments_Red_Req	AA Alex Analyst	the pay and benefits were great.	This comment was redacted	
☐ Comments_Red_Req	AA Alex Analyst	did award employees for jobs well done	[Comment removed]	Rejected ⓘ 8/19/2026 ...
☐ Comments_Red_Req	AA Alex Analyst	cafeteria on site	This comment was redacted	Pending ⓘ 8/19/2026 ...
☐ Comments_Red_Req	AA Alex Analyst	free lunches	This comment was redacted	Pending 8/19/2026 ...
☐ Comments_Red_Req	AA Alex Analyst	working from home	This comment was redacted	Pending 8/19/2026 ...
☐ Comments_Red_Req	AA Alex Analyst	flexible work hours	This comment was redacted	Approved 8/19/2026 ...
☐ Comments_Red_Req	AA Alex Analyst	Training to increase knowledges	This comment was redacted	Rejected ⓘ 8/19/2026 ...
☐ Comments_Red_Req	AA Alex Analyst	Good Pay, Benefits and Coworkers	This comment was redacted	Rejected 8/17/2026 ...
☐ Comments_Red_Req	AA Alex Analyst	A big network of employees and career advancement	This comment was redacted	Approved 8/17/2026 ...

Export CSV file

The exported file will contain all redaction requests matching your search and filters, not just the current page.

File name:

redactionRequests_Export2

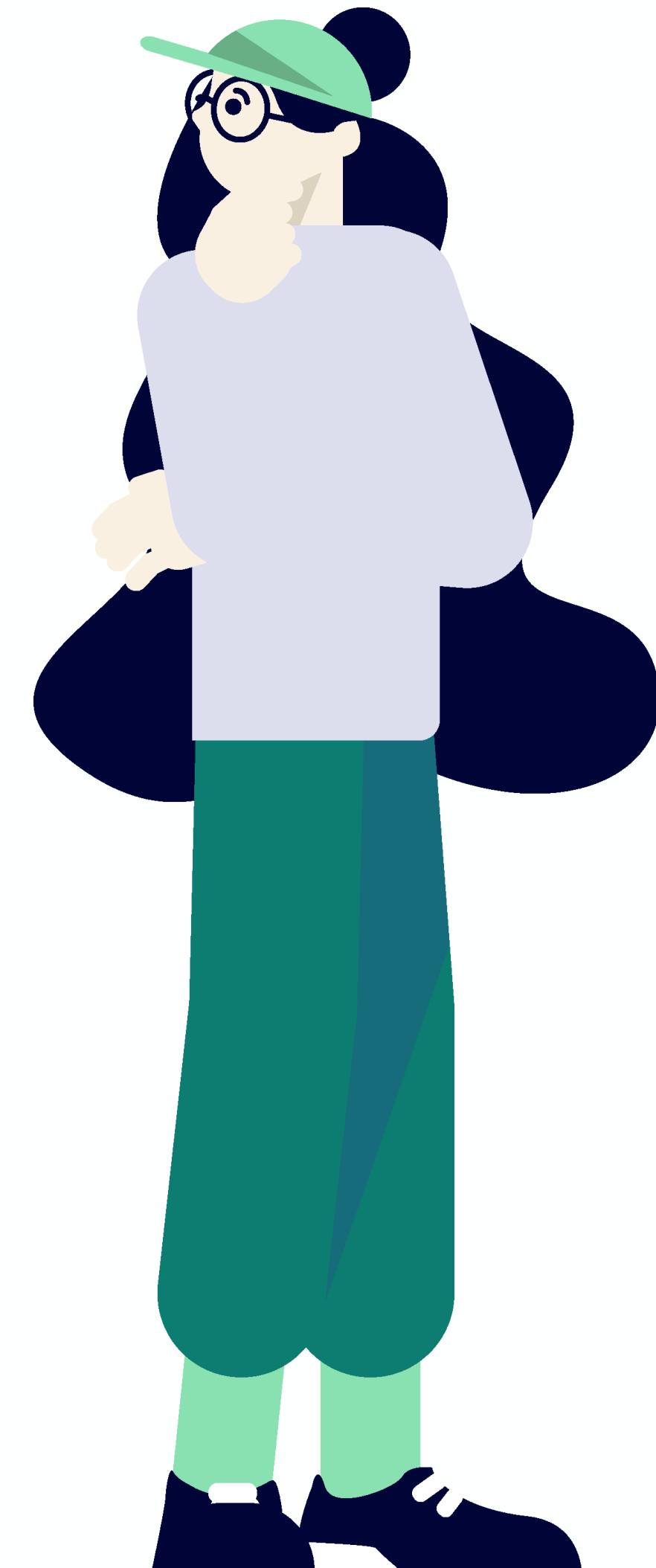
CancelSave

❖ Analysis Summary Evolution

Why?

The Analysis Summary gives users a high-level understanding of the feedback within an analysis. Today, topics with strong positive or negative sentiment can be highlighted even when supported by only a handful of comments, giving isolated signals disproportionate visibility compared with themes reflected more broadly across the feedback.

The Summary will evolve to weigh both the strength of a signal and how frequently it appears, giving users a concise and balanced view of the key strengths, improvement areas, recommended actions, and alerts that matter most.



Analysis Summary Evolution

What?

Introduce a minimum representation threshold — an absolute floor plus a relative share of the available feedback — before a topic counts as representative.

Structure the Summary into four ordered sections: Key Strengths, Key Improvements, Recommended Actions, and Alerts.

Surface up to three themes per section, weighing both prevalence and sentiment strength — fewer when feedback is limited.

Preserve Alerts as the exception — a single important comment can still trigger an Alert, regardless of the threshold.

 Home Analysis Redaction Configurations

Employee Feedback

INSIGHTS WORKSPACES

Summary Overview Topic Explorer Comment Explorer

Add filters

Hello John! [Printable version](#)

Here is a summary of your analysis.

Feedback highlights a strong culture of teamwork, transparency, and knowledgeable staff that most employees consistently appreciate. Many comment on the value of leadership support and the opportunity for personal growth, though several note inconsistent managerial engagement and a lack of clear career development pathways.

Several themes regarding training and knowledge management emerge, citing reactive technology approaches and difficulties accessing resources. Conversely, some express concern over workload imbalances, micromanagement, and unclear expectations. A few also mention challenges with organizational agility and the retention of underperformers affecting overall morale.

Key Strength Themes

Management Effectiveness

Based on 278 comments

Amazing work on achieving 100% in management effectiveness! This reflects the outstanding leadership and support provided by direct managers.

Management Effectiveness

Based on 278 comments

Keep up the excellent work! This outstanding result highlights the strength of leadership across the organization.

Support

Based on 198 comments

Outstanding job on achieving 100% in support! This demonstrates the dedication, expertise, and commitment to excellence that drives exceptional results.

Key Improvement Themes

Department / Team

Based on 198 comments

Continue fostering a holistic view of the team by maintaining an integrated approach, rather than creating silos. This ensures that everyone understands the broader goals and the value of product improvements, which enhances effectiveness and collaboration across the workflow.

Employee Commitment / Loyalty

Based on 173 comments

Strengthen alignment by ensuring Japan clearly communicates MBC's goals and vision of success. Address apathy within SGS by fostering a shared understanding of the work's importance to build commitment and loyalty across teams.

Communications

Based on 121 comments

Strong leadership and strategic vision drive results, but improving audience awareness during communication can enhance alignment and team culture. Tailoring messages to different levels of understanding ensures clarity and connection. Encouraging open discussions about the impacts of bold initiatives helps address concerns and fosters trust within the team.

Recommended Actions

Start

Employee Voice / Decision-Making Involvement

Based on 121 comments

Prioritize involving employees in decision-making processes, especially on workload and resource allocation for projects. Acknowledge the dedication and capability of the team, but avoid overburdening them with responsibilities beyond their capacity. By encouraging employee input on project planning and ensuring workloads are manageable, the organization can sustain long-term productivity, prevent burnout, and maintain morale.

Stop

Strategy, Strategic Direction

Based on 118 comments

Engage employees in discussions about strategic changes, like IT relocation, to address concerns and ensure balanced solutions that prioritize workforce stability and talent retention.

Continue

Communications

Based on 95 comments

Foster cross-divisional partnerships and open communication to break down silos and encourage curiosity about execution challenges. Maintain a focus on proactive planning and collaboration to ensure smoother rollouts, while leveraging the organization's strength in problem-solving when needed.

Alerts

Inappropriate language

Based on 95 comments

Some comments contain language that is offensive, vulgar, or otherwise inappropriate for a respectful community space. Such language can create discomfort and undermine constructive dialogue. It's important to use language that is considerate and inclusive of all users.

Insult / Disrespect

Based on 92 comments

A number of comments include insults or show a lack of respect toward others. This type of behavior can discourage participation and foster a hostile environment. Maintaining respectful communication is essential for healthy and productive interactions.

General Concern

Based on 182 comments

Several comments reference mental health in ways that may be dismissive, insensitive, or potentially triggering. Discussions around mental wellbeing should be approached with care, empathy, and awareness of their impact. Encouraging a supportive atmosphere helps protect the emotional safety of all users.

❖ Paid features & Pricing impact

- No paid features are introduced in this release



MLY 3.4 SHOWCASE